

Global Service

#SIADisEverywhere



Connected & Integrated solutions

Experience, innovation and Total Care solutions: the advantages of our offer

The **Global Service Division** of SIAD Macchine Impianti, offers timely, efficient and **competent technical assistance to its customers through integrated services** that minimize downtime and ensure reliable and top performing compressors and plant with maximum safety.



**DISCOVER OUR WORLDWIDE COMMERCIAL
AND ASSISTANCE NETWORK**

7 Service Centres
with valve overhaul service
and spare parts HUB

Over 100 Specialized and Certified engineers
with proven track record

**SIAD MI
24/7** Global Assistance

40 Certified Service Centres

Our numbers



SIAD MACCHINE
IMPIANTI



OEM Genuine Spare parts

- ✓ Supply of original spare parts
- ✓ Specific oil for SIAD MI Compressors
- ✓ Express service in case of emergencies (up to 24h)
- ✓ Spare parts warehouses in the main Certified Service Centers around the world
- ✓ Warranty up to 24 months
- ✓ Over 15,000 Spare Parts Items in Stock
- ✓ Ancillaries.



Training courses

- ✓ Held at our Training area in Bergamo or at the customer's site and online (webinar)
- ✓ Instructed by highly experienced staff
- ✓ Delivery of manuals and educational materials with possibilities of translation into any language.

Watch the video



SIADMI4U SUSTAINABLE CHOICE



This is a remote monitoring and diagnostic system that enables you to view, manage and analyze, in real time, through a smartphone or a PC, all the operating parameters of a compressor or a plant.

Watch the video



Our solutions

24/7

Call +39 02 91947767





24/7 SIADMI 24/7 Global Assistance

This is a service that operates 24 hours a day, every day of the year, dedicated to managing the requests from SIAD Macchine Impianti customers.

Call **+39 02 91947767** in order to:

- ✓ Request a spare parts offer
- ✓ Request technical fieldwork and other support services
- ✓ Ask us about our dedicated services
- ✓ Resolve technical anomalies
- ✓ Receive general information about the company.



On-going engineering

- ✓ Solutions for supplying the latest generation components that guarantee the best TCO on the market
- ✓ Valve Overhaul and exchange programs
- ✓ Compressor or plant refurbishment, revamping and upgrade with complete overhaul ("zero hours")
- ✓ Energy Saving audits and implementation of specific solutions or upgrades
- ✓ Energy Recovery Systems
- ✓ Pre-owned compressors.

Watch the
valve overhaul video



On site and remote services

- ✓ Erection, Commissioning and Start-up
- ✓ Maintenance and Supervision
- ✓ Extraordinary repairs in the event of an emergency or faults
- ✓ Use of smart glasses for resolving any anomalies using AR or VR technologies
- ✓ Offshore/onshore services.



Total Care contract (tailor-made)

Including on site and remotely plus ongoing engineering services in addition to mechanical analysis and predictive maintenance activities.



For information: siadmi_support@siad.eu





Our strong points

- ✓ **Global presence**
Thanks to a worldwide network of owned and certified Service Centres, SIAD MI guarantee a rapid intervention to support your compressors and plant across all five continents.
- ✓ **Highly specialized technicians**
More than 100 certified technicians ensure the highest quality service assistance to customers throughout the world.
- ✓ **Constant updating and advanced technology**
SIAD MI technical staff periodically train the Service Centres through dedicated training courses which include the award of specific certifications. Thanks to the latest generation of tools, the Service Centres ensure advanced, timely and efficient assistance.
- ✓ **Continuous assistance**
SIAD MI 24/7 Global Assistance is the service that operates 24 hours a day, every day of the year, dedicated to managing the requests from SIAD MI's customers worldwide.

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siadmi.com/global-service

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Connect with us



The SIAD Group

Engineering

Industrial Gases



LPG and Natural Gas

Healthcare

Industrial Gases

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